



Jumbucks Restaurant

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The Burra Motor Inn is proactive in promotion of Health Warnings, and we endeavour to keep up to date information for all our travellers. Our process in accordance with recommendations from the World Health Organisation and the Australian Government Department of Health.

- We encourage all travellers to wash their hands regularly and stay one meter away from people who are coughing or sneezing.
- Ensure travellers know what to do and who to contact if they feel ill while travelling.
- Ensure travellers comply with instructions from local authorities where they are travelling.
- We advise that all travellers travelling from affected areas to limit their travel and monitor themselves for symptoms for 14 days.

If a traveller becomes ill while staying at the Burra Motor Inn, they are to notify staff immediately and will be placed in an isolated motel unit, limiting the number of people who have contact with the sick person and contacting the health authorities. We will consider how to identify persons who may be of risk, support them, without inviting stigma and discrimination into our motel.

The Burra Motor Inn provides individual units to their guest limiting the spread of disease and will take reasonable steps to ensure there is minimal contact with the affected person.

If a guest needs to self-isolate:

- If a guest needs to self-isolate in our motel, it is important that staff take precautions to prevent the spread of the virus. The risk to staff should be low if they wash their hands well and the patrons do not have symptoms. Staff should avoid close contact with these guests. It is safe to be in the same room (at a distance) without protective equipment when delivering food, which we recommend that the guests have in their room.
- You may be asked to wear a surgical face mask in the event our cleaners need to service your room. We will provide you with a mask in this situation.

If a guest becomes ill :

- If a person who has self-isolated develops symptoms, they should be seen urgently by a doctor at a hospital, and the relevant state or territory Public Health authority should be contacted. It is important to phone ahead to the hospital or doctor to get advice. Staff should avoid contact with guests who become unwell and seek appropriate medical advice if this occurs.

Minimizing the spread of COVID-19

General Hygiene Practices

The risk of motel patrons who may be infected in motel settings is currently extremely low. The Burra Motor Inn cleaning schedule is focused on providing a clean and germ-free room to the best of our ability. Our accommodation facility is being proactive to reduce the spread of the COVID-19 disease and will provide up to date health warning information. We will provide hand sanitiser at the reception desk and restaurant bar for use when attending those areas, and provide access to surgical face masks, gloves and up to date health warning information where appropriate.

The virus most is likely to spread from person to person through:

- Direct contact with a person whilst they are infectious
- Contact with droplets when a person with a confirmed infection coughs or sneezes, or
- Touching objects or surfaces (such as door handles or tables) that were contaminated by droplets from secretions coughed or sneezed from a person with a confirmed infection and touching your mouth or face.

We recommend and encourage guests regularly wash their hands with soap and water.

Environmental Cleaning

Environmental cleaning is important for reducing the risk of transmission of pathogenic organisms, it is particularly important in containing risk of spread throughout the containment phase during an outbreak. Our staff at the Burra Motor Inn have up to date training in the uses of disinfectants and chemicals to minimising the risk of spreading COVID-19.

Key principles for environmental cleaning:

1. Using a Detergent (recommended for routine cleaning)

- A detergent is a surfactant that facilitates the removal of dirt and organic matter.
- Most hard surfaces can be adequately cleaned with warm water and a neutral detergent as per the manufacturer's instructions. Allowing the cleaned surfaces to dry is an important aspect of cleaning
- Routine cleaning of floors with detergent and water is recommended

2. Using a Disinfectant

- A disinfectant is a chemical agent that rapidly kills or inactivates most infectious agents.
- Disinfectants are not to be used as general cleaning agents, unless combined with a detergent as a combination cleaning agent
- Disinfection should always be undertaken following, and in addition to, detergent cleaning.